

The Boones Ferry Messenger

Monthly newsletter of the City of Wilsonville

May 2020

City Gets Creative to Continue Delivery of Core Services



Building inspector Mike Ditty performs a remote inspection on his City iPad, communicating with a contractor who is providing photos and video from a mobile phone at the site of construction activities.

With COVID-19 wreaking havoc on virtually aspect of life, City of Wilsonville employees have been identifying new ways to provide essential services to residents, vendors, clients and business operators

Delivering core services safely and efficiently while building closures and social distancing measures remain in effect is a difficult, said City Manager Bryan Cosgrove. He believes the City's resiliency now may pay dividends when 'business as usual' resumes.

"Our successful economic recovery is going to be heavily dependent on our ability to respond quickly

"We have a responsibility to remain prepared and to keep Wilsonville working for everyone's benefit."

when opportunities become available to pursue new projects," Cosgrove said. "We have a responsibility to remain prepared and to keep Wilsonville working for everyone's benefit."

Staggered work schedules, videoconferencing and remote working have allowed employees to safely advance most Community Development initiatives without significant delays.

Creativity is also paying dividends in a restrictive and ever-changing environment. City employees are assuming new responsibilities, embracing new technologies, and innovating to provide the services people rely on. Here are just a few examples:

Special Deliveries

Picking up meals and prescriptions may be difficult or cause anxiety for older residents, or those at risk of complications from serious illness. To aid these residents, Wilsonville Police officers and SMART bus drivers have stepped in to help.

"Wilsonville has a significant population of those considered highest risk, and it is important to us to really help them avoid additional stress," explained Wilsonville Police Chief Robert Wurpes.

Wilsonville Police officers are hand-delivering prescriptions from local pharmacies (see page 5). SMART buses are supporting the Home Delivered Meals program at the Wilsonville Community Center, and also delivering groceries to Dial-a-Ride customers.

SMART has seen a 50% decrease in ridership since mid-March. The agency has reduced the frequency of many routes, providing available drivers to support the new service. Implementation wasn't easy.

"We've had to overcome limitations grocery stores have in payment options and delivery times," explained Transit Director Dwight Brashear, noting also that the programs required additional training and background checks to qualify drivers to make home

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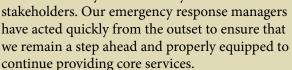
Mayor's Message

Working Together To Get Past This Unprecedented Crisis

Ling to — and determining how to recover from — this unprecedented public health and economic crisis.

Our routines have been upended and we have been isolated from each other while experiencing fear, illness, loss, anxiety, financial strain, helplessness and a range of other emotions.

I am proud of the City's compassionate response. Our foremost goal has been to ensure the health and safety of community



Amidst all the uncertainty that remains, we know this:

- Social distancing is working. The state's prompt "stay-at-home" order, hard as it may be, has helped Oregon achieve one of the nation's lower mortality rates.
- "Business as usual" may be months away. Public health officials caution that it will be a long while before our lives return to normal, even as businesses begin to open and guidelines are relaxed.

The burdens we are now enduring won't soon go away. We are only two months into a pandemic that may linger for months or even years.

I believe we must continue to deliver a measured

We are only two months into a pandemic that may linger for months or even years.

response, informed by a desire to provide effective *long-term* answers to the challenges we face to keep our community safe and financially stable.

There are no quick fixes.

As things evolve, we will continue to rely on public health officials and our forward-thinking emergency response team for general guidance. Meanwhile, the City Council will utilize its experience and legislative influence to aid residents and business operators to the best of our diverse abilities

We may be apart, but we are all in this together. Let's continue to stay connected to one another via phone calls or social media, and look after those who may be most at-risk.

Continue to limit personal interactions, wash your hands and support non-profits that deliver services to those most in need.

More than ever, support Wilsonville businesses when you shop. The money you spend in our community stays in our community.

I'm inspired by the concern and collaboration I've seen Wilsonville demonstrate during this difficult time. I'm grateful to lead a community that cares.

Tim Knapp, Mayor

Wilsonville Community Sharing Expects Need to Grow

Wilsonville's local food bank and social service resource hub, Wilsonville Community Sharing (WCS) lends a helping hand to neighbors in need.

As the financial impacts of the CO-VID-19 pandemic begin to burden those furloughed or laid off, operators at the non-profit brace for a wave of new clients.

"I'm starting to hear from families who never needed our services before," says Lani Snyder, WCS social worker. "People lost their jobs abruptly and frankly, they are worried."

WCS provides financial assistance to assist community members with rent, utility bills, car repairs, high-cost prescriptions and food from the Wilsonville Food Bank.

A satellite branch of the Oregon Food Bank, the Wilsonville Food Bank typically serves about 35 families — or 140 individuals — per week. A spike in clients threatens their already-stretched budget.

"I'm not sure how much support we can provide if needs are ongoing," said Leigh Crosby, food bank coordinator.

The City provides annual support to help WCS clients pay City utility bills. In April, the City Council earmarked up to \$10,000 in additional funding for this program and approved an additional \$50,000 for



Food bank coordinator Leigh Crosby (center) and volunteer staff spend a Tuesday morning preparing to provide food and sundries to Wilsonville families experiencing food insecurity.

rent and non-City utility assistance.

The community is also answering the call for assistance. Long-time WCS sponsor Shawn O'Neil of O'Neil Law, LLC, doubled his law firm's annual contribution and utilized social media to challenge friends in the community to participate.

"WCS is on the front line for our community," he says. "Contributing to national or state-wide organizations is great, but this is a local charity with local volunteers designed to help local people."

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May Election Includes Term-Limit Measure..

City Crews to Flush Water Mains This Month

City of Wilsonville 29799 SW Town Center Loop East Wilsonville, OR 97070 PRSRT STD U.S. Postage Paid Wilsonville, OR Permit No. 104

Postal Customer

City Purchases \$20,000 in Gift Cards from Local Restaurants, Donates Cards to Residents in Need Experiencing Food Insecurity

Buy Local, Donate Gift Cards to Support #OneWilsonville COVID-19 Recovery Program



The City of Wilsonville's "One Wilsonville" Gift Card Purchase Program was established to support residents and restaurants throughout Wilsonville in need of financial relief in the wake of COVID-19.

In April, City employees visited local restaurants to purchase \$20,000 in gift cards, providing a segment of our local business community with immediate and much-needed support in the wake of the State's 'stay at home' directive that has temporary closed doors and dining rooms, and diminished sales at retail establishments citywide.

All gift cards purchased by the City were routed to community members with dire need via Wilsonville Community Sharing and the Wilsonville Police Department.

"Our staff and elected officials have been working concurrently on several programs to serve residents and business operators who are suffering financially," said City Manager Bryan Cosgrove. "This one is unique in that it serves two groups with immediate need, and anyone in the community can join us in participating and supporting the Wilsonville community."

Participating is easy:

- 1. When you shop or grab take-out, support local businesses! The money you spend here stays here.
- 2. Show additional support and help businesses

now by purchasing gift cards for future

3. Donate gift cards to friends, relatives, mentors, students, neighbors, teachers, fellow parishioners, colleagues, health care workers, store clerks or other community members in need of kindness (donations placed in City Hall's drivethru utility bill drop will be distributed to Wilsonville Community Sharing).

The City purchased up to \$500 in gift cards, in \$25 increments, at a variety of restaurants that remain open daily for take-out and/or delivery service.

Buying gift cards? Show support for Wilsonville business; post your photos using the #onewilsonville hashtag at checkout.

For a list of restaurants and other retailers currently operating, visit **ci.wilsonville.or.us/onewilsonville**.

For more information, contact Ahsamon Ante-Marandi, Parks Program Coordinator, 503-570-1530, ante-marandi@ci.wilsonville.or.us.

Assistance Programs Available to Residents Experiencing Dire Need

The worldwide public health crisis is being met with response from many public agencies, businesses and non-profits within Oregon who are seeking to provide assistance to residents with dire need.

New programs, relaxed payment restrictions and/ or low- and reduced-cost services may help cushion the financial blow for those incurring medical bills or experiencing loss of income as a result of CO-VID-19.

Available public assitance programs are providing many of the following services:

- Employee Assistance
- Food and Sundries
- Internet Service
- Nutritional Assistance
- Rent / Mortgage Assistance
- Social Services
- Utility Assistance
- Wi-Fi and Phone Charging

The City has introduced a dedicated webpage that provides links to available COVID-19 social service programs. Visit ci.wilsonville.or.us/socialservices to learn more about these programs.





8200 SW Wilsonville Road 503-682-2744 WilsonvilleLibrary.org

Learn More About Our Virtual Library Programs and Services

While the library building remains closed to the public, Library staff is available to assist with virtual program and service adaptations.

We encourage readers to learn more about our "Library @home" programs and services available online, including:

- "Stories to Go" and Toddler Time are now available online (YouTube, Facebook).
- Staff "Great Books" recommendations are also available (YouTube, Facebook)
- Downloadable e-books and e-audiobooks are available through Library2Go, CloudLibrary, and Tumblebooks, with more new titles on the way.
- Email and phone reference services for patrons during library hours.
- eCards for new library users to immediately access library online resources, including e-books, e-audiobooks, and LINCC online databases.
- Online movies and magazines, coming soon!
- Larger library presence on social media channels Facebook, Twitter, and YouTube

Find out more by visiting our website: WilsonvilleLibrary.org

Temporary Changes in Place for Due Dates and Holds

To reduce the impact on library users while the building is closed, we've taken a number of steps:

- Due dates on all checked-out materials are being extended until at least two weeks after we re-open
- Pick-up dates for holds are being extended until at least one week after we re-open.

This means that library users can keep checked out items for the duration of the closure without accruing any overdue fines. Also, items on hold that were waiting for pickup when the library closed will still be on our shelves for library users to pick up for at least a week after we re-open.

For more information about LINCC policy changes, visit: **LINCC.org**

Library Updating Collections, Getting New Furniture

Library staff is taking advantage of an opportunity to clean up and refine collections throughout the building.

Staff are taking a thorough inventory of all library items to ensure that all items are in good condition and placed in the correct location.

We're also changing how some materials are sorted. Coming soon are new Picture Book topics and reader-friendly sections, like 'Travel' for travel guidebooks, in our adult non-fiction collection.

New furniture is scheduled to arrive soon to replace 20-year-old furniture.

When we do re-open, library users will discover a refreshed space and new collections waiting to be explored. We can't wait to see you.

Upcoming Classes and Events



Stories to Go

New videos available on Thursdays at 10:30 am on Facebook and YouTube

WilsonvilleLibrary.org/storytime

Toddler Time

Live interactive videos on Tuesdays at 10:30 am on Facebook, YouTube, and Zoom WilsonvilleLibrary.org/toddlertime

Baby Rhyme Time

New videos available on Fridays at 10:30 am on Facebook and YouTube

WilsonvilleLibrary.org/babytime

Teen Online Events

Live events just for teens on Zoom **WilsonvilleLibrary.org/teens**

Article Club

Live discussions of articles from national publications with our reference staff on Zoom

WilsonvilleLibrary.org/articleclub

Great Books!

Short video book recommendations by our staff and some special guests on Facebook and YouTube **WilsonvilleLibrary.org/bookrecs**

Visit our website for more events: WilsonvilleLibrary.org





City Council Advances \$400,000 Small-Business Grant Program

At the April 20 meeting of the Wilsonville City Council, the Council adopted a program to provide \$400,000 in immediate grant funding to aid small businesses financially impacted by the pandemic.

Wilsonville's Small Business COVID-19 Relief Grant Program provides financial assistance to a variety of small businesses that meet basic eligibility criteria. The program favors long-time operators, applicants certified as Minority/Women, Disadvantaged or Service Disabled Veteran business enterprises, facilities closed or restricted by the stay-at-home order, and those not yet awarded federal, state, county or other relief funds.

The application process, grant amounts and eligibility criteria were honed and adopted by City Council after an initial framework was established by a task force consisting of Wilsonville City Councilor Joann Linville, City Economic Development Manager Jordan Vance and Wilsonville Area Chamber of Commerce CEO Kevin O'Malley.

"We greatly appreciate the collegial and collaborative effort of Councilor Linville and Jordan Vance, whom we worked with for many hours to develop the proposal," said O'Malley during testimony delivered at the meeting. "It represents the very best example of what our City and Chamber can do when we work proactively to dialogue and craft possible solutions to help us drive economic prosperity for Wilsonville."

Grant applications were to be accepted, evaluated and scored in late April in order that funds may be distributed in early May.

The Wilsonville Small Business COVID-19 Relief Grant Program includes three funding tiers to accommodate a variety of small operators:

- Home-based business (28 grants @ \$1,000 each): available to sole-proprietors and companies with 0-2 employees.
- Micro businesses (85 grants @ \$2,000 each): available to businesses with 0-5 employees.
- Small business (43 grants @ \$4,000 each): available to firms with 6-20 employees.

Additionally, three Wilsonville hotels located within Clackamas County were each awarded \$10,000 grants, matching grants provided to three other Wilsonville hotels in Washington County by the Washington County Visitors Association hotel relief program.

This assistance is underwritten by reallocating funds from two areas:

- \$200,000 in Urban Renewal Agency (URA) program-income funds provides 85 grants for businesses in health care/medical, construction, manufacturing, retail, services, distribution/ware-
- \$200,000 in Transient Lodging Tax (TLT) general fund revenue provides the three hotel awards and



Providing a Life Line for Those in Need

eart of the City, the Wilsonville non-profit, is **▲** providing a new device charging station for those experiencing homelessness.

Adjacent Wilsonville Community Sharing, at 28925 SW Boberg Rd., HotC also provides P.O. Boxes and other critical services to improve the well-being of those with dire needs. Learn more at theheartofthecity.org.

71 additional grants in lodging, hospitality, recreation/entertainment, and food & beverage sectors. Complete details of the program are available at ci.Wilsonville.or.us/BusinessAssistance.

For more information, contact Jordan Vance, Economic Development Manager, at 503-570-1539, vance@ci.wilsonville.or.us.

Wilsonville Community Sharing

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O'Neil's first effort generated about \$12,000 in donations. He calls it "a good start," recognizing that needs continue to grow each day that stay-at-home orders remain in effect and businesses remain scaled back or shuttered.

"This group and their dedicated volunteers are key," O'Neil said. "They provide a very valuable service to our community and it's up to us to help them."

Cash donations can be made through Wilsonville Community Sharing's website. Alternatively, checks may be sent to Wilsonville Community Sharing, PO Box 205, Wilsonville, OR 97070.

Individuals and families in need of assistance may call 503-682-6939 to learn more about how to access the Food Bank and/or other services that WCS provides.

WCS is adhering to social distancing guidelines. Tuesday food bank hours are unchanged, but curbside pickup is required. Fresh produce is available at the Free Food Market, held on the third Monday of each month.

For more information, visit wilsonvillecommunitysharing.org.

To Access WCS Services:

Call 503-682-6939

To Donate to WCS:

Send check by mail: PO Box 205, Wilsonville, OR 97070

Make online donation: wilsonvillecommunitysharing. org/donation/



503-682-7790 RideSMART.com



SMART Buses Getting Daily Hospital-Grade Disinfection

To maintain a safe environment for SMART passengers, the cleaning and disinfecting of vehicles remains a focus.

A hospital-grade disinfectant is used on all touch points daily, and vehicle interiors are fogged with disinfectant spray at the end of each service day. In addition, all buses are now equipped with disinfecting supplies. This allows SMART operators to clean and disinfect the buses at various times throughout the service day.

Dial-a-Ride Customers Receiving Grocery Pick-Up Service



Recognizing an opportunity to aid many of the most atrisk members of our community, SMART has started a grocery pickup service for existing Dial-a-Ride

customers.

SMART called more than 200 Dial-a-Ride customers to offer the free service. Some signed up, others expressed gratitude and appreciation for SMART's customer service.

"I love SMART and all the drivers. Thank you for checking in on me. It's a comfort to know you're there and that you care." - Dial-a-Ride Customer



¿Necesitas ayuda? Si, hablamos español: 503-682-7790

SMART Adjusts Route Schedules to Address Lower Demand

In April, SMART temporarily scaled back bus service and office hours in the wake of lower demand after the Governor's 'Stay at Home' order. All routes remain in operation; most are running less frequently. Overall, the changes equate to about a 25% reduction in services. See schedules at ridesmart.com/reduced1

"Conditions demanded that we reinvent ourselves," said Transit Director Dwight Brashear. "We looked at ridership and adapted with adjustments that avoid severely impacting the people who count on us."

The adjustments are allowing SMART drivers to aid at-risk community members with grocery pickup (see above) and Home Delivered Meals from the Community Center (see page 1).



City Adapts, Continues to Provide Core Services

Continued from page 1

deliveries, but has been a success for residents and drivers.

"Several drivers were excited to contribute to a new program that helps vulnerable customers in the Wilsonville community."

SMART has implemented other adaptations, including fogging the interior of each bus with a hospitalgrade disinfectant. Drivers are wearing personal protective equipment, stopping only briefly for home deliveries, and using hand sanitizer and appropriate social distancing protocols.

Virtual Inspections

Getting Wilsonville's commercial and residential structures ready for occupancy includes many steps, with several inspections along the way. Replacing a

"We intend to maintain the practice of using technology wherever possible to facilitate efficient project approvals."

water heater might require one or two inspections; building a custom home from the ground up could require 40 inspections or more at various stages of construction.

To ensure employee safety and keep construction on schedule, some inspections have moved online.

"Our office performs 35 inspections on a busy day," Building Official Dan Carlson explained. "Protecting staff and customers while keeping construction projects moving is mission critical."

Using a smartphone or tablet, a contractor can show the fix to a building inspector, who can then approve or deny the work without actually visiting the site.

"Critical inspections - foundations, footings and



Library staff records a "Great Books!" book review for the City's YouTube channel.

framing - are still made in person but many re-inspections, after corrections are made, can now be completed virtually." Carlson explained. "We intend to maintain the practice of using technology wherever possible to facilitate efficient project approvals."

Moving On-Line

Operating and maintaining advanced

technology services is allowing virtually every City department to service customers by phone or email during building closures.

With City building off limits to the general public, Information Services Director Andy Stone knew he had to develop nimble, proactive solutions to keep services going without interruption.

"For everyone that interacts with City staff in any capacity — residents, elected officials, vendors, clients, business — the goal is business as usual," Stone said.

Stone and his Information Services team had the difficult task of developing an appropriate virtual solution for every City department, including groups unable to work remotely.

Sometimes just a simple tweak, like forwarding an office phone number to a cell phone, was needed. Other solutions, including moving City Council meetings to an online meeting platform on short notice, required a lot of trial and error.

With two Council sessions now under their belt using Zoom software, practices have been implemented to keep meetings productive, interactive and secure.

"Our last meeting included presentations from six different people and allowed for public comment," Stone said.

This capability is allowing additional public meetings to resume, including the Planning Commission and the Development Review Board. Zoom has also been instrumental in allowing the City to conduct daily Emergency Management meetings and other critical meetings.



SMART drivers pick up meals at the Wilsonville Community Center to deliver to older adults receiving Home Delivered Meals.

Get in the Zone ... at Home

Technology is also allowing staff to resume popular programs temporarily halted by public closure of the Community Center and Library.

Brad Moore is a personal trainer, wellness coach, and leader of the "Bones and Balance" workout class and "Lighten Up" weight loss group at the Community Center. Many of his loyal fitness fanatics are accustomed to working out with Moore several times a week, some for many years.

"I need to take care of my peeps," he explains, noting that most of his participants are between 67 and 70 years old. "They are the prime, at-risk demographic even though they are healthy and highly functional."

Moore started filming short workouts and posting them on the City's YouTube channel, to the delight of participants. The sessions don't require special equipment and they match the intensity of his in-person workouts. He says they are providing a lift in mood and energy for those following along.

"I'm even getting better at filming them," he laughed. Moore's virtual workouts are available at: youtube. com/user/CityofWilsonville/featured.

The Library is using YouTube to post book reviews and "Stories on the Go," a virtual version of the popular "StoryTime" performances. Additionally, Library staff are helping to educate patrons about the availability of virtual services, including downloadable e-reader and audiobook titles. To learn more about the Library's virtual collection, visit wilsonvillelibrary. org/virtualuse.

Reliable Sources for the Latest COVID-19 Information

News about COVID-19 prevention, response and recovery changes rapidly. The City recommends relying on reliable, factual sources of information: Links to these and other resources are available at ci.wilsonville.or.us/covid-19

Public Health & Information Sources:

City: ci.wilsonville.or.us/covid-19 WLWV Schools: wlwv.k12.or.us/Page/15953

County: clackamas.us/alert State (OHA): HealthOregon.org/coronavirus

State (OEM): oregon-coronavirus-geo.hub.arcgis.com

Federal (CDC): coronavirus.gov

Federal (FEMA): fema.gov/coronavirus/rumor-control

Global: who.int

COVID-19 Symptom Checker c19oregon.com



Local Media Resources

OregonLive.com WilsonvilleSpokesman.com

Sign Up to Receive City News via Email: ci.wilsonville.or.us/subscribe



WilsonvilleParksandRec.com

Parks & Rec Administration 29600 SW Park Pl. 503-783-7529

Community Center 7965 SW Wilsonville Rd. 503-682-3727

Parks and Recreation Goes Virtual

Are you looking for family-friendly activities, educational resources, workout videos or just something to help you stay positive? Look no further!

Follow Wilsonville Parks and Recreation on social media for daily resources, positive content, park information, and whatever we can find to lift your spirits and support active lifestyles!

On Facebook: Wilsonville Parks and Rec On Instagram: @wvparksandrec



Community Gardening Plots Now Available

A limited supply of in-ground plots may now be available for those interested in community gardening at Memorial Park.

Registration is first-come, first served, until they're gone!

For more info and directions on how to register, visit WilsonvilleParksandRec.com/CommunityGarden

City Summer Events Canceled

It's with great sadness that the Wilsonville Parks & Recreation Department must announce the suspension of several scheduled summer events.

Public safety is the City's first priority. Without adequate information about when physical distancing requirements may be relaxed, the City is canceling the following scheduled events:

- Wellness Fair
- Mother & Son Night Out
- Summer Block Party & BBQ

We are hoping to provide Movies in the Park with physical distancing modifications.

As you can imagine, we're devastated, and keeping our fingers crossed that we may see you this fall. We miss you all.

POLICE CHIEF'S CORNER

Police COVID-19 Response Includes Delivery of Medical Prescriptions to At-Risk Residents

ting COVID-19.

Like other public service agencies operating in unprecedented conditions, police departments have

been required to adapt in order to keep our employees safe while continuing to protect and serve the community.

The Wilsonville Police Department is responding to many nonemergency calls with a call back to help determine if in-person contact is necessary. Social distancing, when possible, keeps our officers



Police Chief Rob Wurpes

healthy and ready to respond to community needs.

Our officers are dispersing groups gathered in parks or other public spaces. Enforcement of the stay at home order consists primarily of reminding people that suspending all non-critical social contact outside

your home remains the best way to avoid transmit-

In order to assist Wilsonville's most at-risk residents with social distancing, the Wilsonville Police Department has established a prescription pick-up and delivery service. As long as the Governor's order is in

delivery service. As long as the Governor's order is in effect, police are available to pick up life-preserving prescription medications from Wilsonville pharmacies and deliver them to local homes.

If you are over 65 years of age, or have a serious medical condition that elevates your risk of serious illness, we encourage you to utilize the service by calling 503-682-1012 between 7 am and 5 pm, Monday through Thursday.

Callers must provide their name, address, phone number, date of birth, the prescription requested and the name of the pharmacy. To help us get prescriptions delivered efficiently, please remember to:

• Contact your pharmacy to order the prescription.

• Pre-pay for the prescription over the phone.

- Advise the pharmacy that the Wilsonville Police Department is picking up the prescription.
- Show valid identification when the officer arrives at your residence.

Our officers will arrive at homes in uniform, with identification, wearing personal protective equipment and maintaining social distancing for all deliveries.

We know things may be difficult, and we encourage you to check in on friends, neighbors and relatives who may be isolated, experiencing food insecurity, or experiencing distress. Many Clackamas County resources are detailed in these pages, and may provide help to those in need.

Let's continue to work together to keep the community safe and strong.

Robert Wurpes, Chief of Police

Experiencing Emotional Health Instability? Help is Available

Communities are feeling the weight of the COVID-19 crisis: financial burden, illness unemployment and confinement are just a few of the stressors that be affecting the emotional health of you or someone you love.

Local mental health professionals and public safety officials are bracing for an increase in depression, anxiety, violence, abuse, suicidal ideation and

other mental health problems, and remind residents that help is a phone call away for anyone in critical danger.

"One priority is," said Wilsonville Police Chief Robert Wurpes. "Police officers are still responding to calls 24 hours a day, seven days a week. In an emergency we will be there."

Wurpes acknowledges that social distancing provides an obstacle for those who are checking in to gauge the mental health of friends or family members.

"Be creative in how you are checking in," Wurpes said. "Whether it's telephone, video chat or text, we encourage everyone to continue check in with the people you care about."

If you or someone you know is experiencing crisis, there are resources within Clackamas County to provide assistance.

Domestic Abuse

Outbreaks and disasters frequently lead to increases in domestic, sexual and gender-based violence. If you are the victim of domestic or sexual violence, there is help available.

Clackamas County's Family Justice Center is closed, but the 24/7 crisis line is staffed. Call 503-654-2288.

- If you are in immediate danger, or a life-threatening situation, call 911.
- If you need law enforcement assistance, call nonemergency at 503-655-8211.
- Protective Orders can be obtained at the Clackamas County Courthouse or through Clackamas County District Attorney's Office Victim Assistance Program 503-655-8616.
- National Sexual Assault 24-Hour Hotline: 1-800-656-HOPE (1-800-656-4673)
- National Domestic Violence 24-Hour Hotline:

1-800-799-SAFE (1-800-799-7233)

Mental Health

Resources are available to people experiencing anxiety, depression, suicidal ideation or other manifestations of mental health crisis.

- Clackamas County Behavior Health offices are closed, but individuals in crisis may call the 24/7 crisis and support line, 503-655-8585.
- Non-emergency #: 503-742-5335. A resource guide is also available.
- Lines for Life's suicide lifeline is available to call at all hours for free, confidential and anonymous help. Trained staff and volunteers provide immediate assistance, compassionate support, and resource referrals that can put you on a path to healing. Call 800-273-8255.
- Oregon Youthline, 877-968-8491, or text teen-2teen to 839863
- Senior Loneliness Line, 503-200-1633, provides 24/7, free, and confidential support to older adults.
- The Trevor Project Suicide Prevention Lifeline for LGBTQ youth, 1-866-4-U-TREVOR (1-866-488-7386)
- Trans Lifeline's Peer Support Hotline, 877-565-8860, provides peer support service run by trans people.
- Veterans Crisis Line, 1-800-273-8255; press #1

Child Abuse

Discovering that a child you care about has been abused can be devastating. You may feel overwhelmed, wondering where to begin on getting help and support for your loved one.

If a child's life is in danger, call 911. Otherwise, you can report abuse or neglect by calling local law enforcement in Wilsonville (503-655-8211), Clackamas County (971-673-7112) or using the statewide Child Abuse Hotline, 1-855-503-SAFE (7233).

Suspicion is enough to warrant a call; hotline screeners are trained to help guide callers through the process. Learn more about available services and resources from the Children's Center of Clackamas County.

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Firefighters and Paramedics Wearing Sustainable Protective Equipment

To protect first responders and patients from exposure and spread of COVID-19, Tualatin Valley Fire & Rescue crews are wearing more sustainable personal protective equipment (PPE) on most medical calls.

Community members may see TVF&R firefighter medics and paramedics wearing ventilator masks, safety goggles, face shields, gloves, and Tyvek suits.

The decision to wear more sustainable PPE is a response to the uncertainty of medical supply chains. Making this transition helps preserve the PPE for the unknown dura-



tion of this pandemic. We appreciate the community's understanding.

If you see first responders wearing this PPE, rest assured that the person under the gear is still the same caring and professional firefighter medic or paramedic trained to help you or your loved one get the necessary medical attention they require.

Request for PPE Donations

Due to continued national medical supply shortages, TVF&R is encouraging residents and local businesses to consider donating new, unused PPE.

Firefighter medics and paramedics need to wear specific gear on medical calls to help prevent exposure and transmission of COVID-19. Replenishing supplies has been challenging, with vendors unable to keep up with unprecedented demand.

TVF&R is asking the public to consider donating new, unused PPE, including:

- Surgical masks
- N95 respirators and filters
- Other respirators (P100s, PAPRs)
- Face shields
- Splash shields
- Disposable medical gowns
- Tyvek suits
- Shoe booties/covers
- EMS gloves
- If you have any of these items available to donate, please email supply@tvfr.com and include a description of items and quantities. A pickup or delivery will be scheduled.

All donations are tax deductible; receipts can be provided upon request.

To help reduce the spread of COVID-19, please continue to follow the direction of health officials and the Governor's executive order. Learn more at **govstatus**. **egov.com/OR-OHA-COVID-19**

Budget Committee Set to Approve 2020-21 Budget This Month

The City of Wilsonville's Budget Committee is meeting this month to finalize a Fiscal Year (FY) 2020-21 budget for Council adoption.

Wednesday, May 20, 6-10 pm, City Hall: The Budget Committee convenes for the initial review of the City's Proposed Budget for FY 2020-21. The Committee inspects aspects of the budget, hears public testimony and completes initial deliberation.

Thursday, May 21, 6-10 pm, City Hall: Deliberation continues and the City's Urban Renewal Agency budget is considered. The public may address the Committee regarding either budget. At the end of this meeting, the Budget Committee may approve and recommend the budget for City Council adop-

tion or convene a third meeting.

Wednesday, May 27, 6-10 pm, City Hall: Held in the event the committee needs additional time to review and approve the FY 2020-21 budget.

Once approved by the Budget Committee, the City's annual budget is forwarded to the City Council for deliberation and potential adoption at a public hearing on Monday, June 1, 7 pm at City Hall.

The Budget Committee consists of Wilsonville's five City Councilors and five appointed citizens at large (Paul Bunn, Andrew Karr, Arthur Park, Daphnee Legarza and William Amadon).

For more information about the City's budget and fiscal planning, see ci.wilsonville.or.us/Budget



Public Meetings in the COVID-19 Era: What to Know (Since You Can't Go)

With social distancing limiting public gatherings, Wilsonville's City Council has temporarily transitioned to virtual meetings.

Because capacity is limited to 10 people in the Council Chambers, the City is temporarily allowing in-person testimony only in contested cases.

The City recommends contacting the City Recorder (recorder@ci.wilsonville.or.us) to pursue one of two alternative methods to deliver testimony:

- Send written comments by 3 pm on the meeting date; comments are entered into public record.
- Schedule a virtual appearance during the meeting via videoconference.

Other City boards begin meeting virtually this month, including the Development Review Board, Panel A (May 11), the Planning Commission (May 13) and the Budget Committee (May 20-21).

All public meetings are listed on the City's online calendar at ci.wilsonville.or.us/meetings. Listings include agenda items, materials provided to board members by City staff and instructions to deliver public comment.

Meetings of the City Council, the Planning Commission and the Budget Committee air live on local cable systems as well as the City's YouTube channel.

May 19 Election Includes Ballot Measure To Limit Terms of Elected Officials

Clackamas County mailed primary election ballots on April 29.

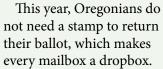
The primary election, May 19, includes a local ballot measure that, if passed, would amend the Wilsonville City Charter to prohibit any person from serving as mayor, city councilor, or any combination of both, for more than 12 years in any 20-year period.

The measure would apply retroactively to all current City Council members, precluding Mayor Tim Knapp and Councilor Charlotte Lehan from seeking re-election in the near future.

A neutral explanatory statement about the ballot measure is posted in the voters' pamphlet.

At a February meeting, Four Council members expressed concerns about the potential effects of the

measure, while one councilor spoke in favor. These comments can be viewed on the City's YouTube channel by visiting bit.ly/3bdxWD9



The City's drop box at City Hall' is open around the clock until 8 pm on election night.

Notable Actions: City Boards and Commissions

City Council	Action	What it Means
April 6	The Council adopted a resolution to provide Wilsonville Community Sharing, a local non-profit, with up to \$10,000 in additional funding	The funding is earmarked to assist families in need with the payment of City utility bills.
April 6	The Council also extended the City's local state of emergency declaration through the end of May.	The state of emergency declaration provides the City's Emergency Management staff with latitude to coordinate an effective response to mitigate the impacts of COVID-19.
April 6	The City Council adopted a resolution that adds two short-term capital projects to the Stormwater Master Plan.	This action allows the projects to be added to the Capital Improvement Program and the projects become eligible for Stormwater System Development Charge funding.
April 6	Council approved an amendment to the City code that temporarily loosens restrictions on properly-placed signs.	The temporary adjustment is a public safety measure to limit activities that might increase the likelihood of transmission of COVID-19.
March 16	The Council unanimously ratified a resolution declaring a local state of emergency.	The action allows staff to redirect funding for emergency use as needed, implement mutual aid agreements with other public agencies, suspending standard procurement procedures and make operational adjustments in the interest of public welfare.
March 16	Council President	Councilor Akervall will continue to serve as Council President through December 2020

Stay Informed

•Sign up to receive City news:

•Follow City of Wilsonville:
Facebook, Nextdoor and

Facebook, Nextdoor and Twitter

•Watch City Council meetings:

Online: ci.wilsonville.or.us/WilsonvilleTV

Comcast/Xfinity: Channel 30 Frontier: Channel 32



City News

During May, Residents Can Opt-In to Community Satisfaction Survey

Every two years, the City funds a statistically-valid Community Survey to gauge resident opinions on a variety of topics.

The short survey checks the pulse of the community. Results allowing the City to measure resident attitudes

that may change over time. Data can also be compared against results from more than 500 participating communities.

Community Survey
Online: May 8-22
bit.ly/surveywilsonville2020

Residents who received a post card from the National Research Center should complete the survey using the link provided.

From May 8 to May 22, the survey is being opened up for additional input from a larger cross-section of Wilsonville residents. To take the short survey, visit bit.ly/surveywilsonville2020.

For more information on the National Citizen Survey, contact Zoe Monahan, Assistant to the City Manager, 503-570-1503, monahan@ci.wilsonville.or.us.

City Council Not Expected to Pursue Parks Bond Measure for November 2020 Ballot

In March, the Parks Bond Task Force completed an exhaustive audit of potential new park development projects and forwarded to the City Council its unanimous recommendation to pursue a park-improvement package valued at \$31million on a future ballot measure.

In light of the ongoing COVID-19 community response and recovery, The City Council does intend to place the measure on the November 2020 ballot

The City Council remains committed to its goal of identifying opportunities to provide arts, culture and community amenities. When appropriate, the City Council and staff will revisit the inclusion of the bond measure on a future ballot.

For additional information, contact Mike McCarty, Parks and Recreation Director, at 503-570-1579, mccarty@ci.wilsonville.or.us.

May 13: Public Hearing to Consider Equitable Housing Strategic Plan

on Wednesday, May 13, at 6 pm, the Wilson-ville Planning Commission is holding a public hearing to consider whether to recommend that the Equitable Housing Strategic Plan be adopted by City Council

The Equitable Housing Strategic Plan seeks to provide Wilsonville residents and employees housing opportunities for different household compositions, ages, and income ranges.

Building on an assessment of demographic trends, housing data, and stakeholder perceptions of housing cost and availability, the Plan identifies gaps that are currently present in Wilsonville's housing market, proposing several actions, both near-term and long-term, to help fill these gaps. The Plan also highlights a variety of funding sources the City could pursue to implement the proposed actions.

To provide public testimony: commenting by email is encouraged. Contact project manager Kimberly Rybold, 503-570-1583, rybold@ci.wilsonville. or.us.

The Equitable Housing Strategic Plan draft is available for review at **ci.wilsonville.or.us/housing**.

Shape the future of



in your community.



Building Safety Month: Pro Tips from Our Inspectors: Mr. Ditty & Mr. Bitty

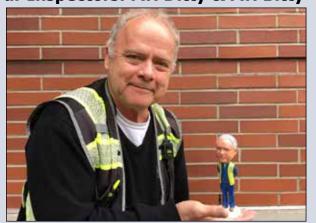
May is Building Safety Month. Building codes and inspections help protect communities from a variety of disasters, such as fires, weather-related events, and structural problems.

Join the City's Building Division in celebrating the safety of Wilsonville's built environments. Each week during May, we are focusing on a different theme that emphasizes ways we make our community safer.

Building Inspector Mike Ditty and his bite-sized partner in safety, Inspector Bitty, are sharing information on the following topics:

- May 1-10: Disaster Preparedness
- May 11-17: Water Safety
- May 18-24: Resiliency. Sustainability. Innovation.
- May 25-31: Training the Next Generation

We want to hear from you! Visit our virtual City Hall at **LetsTalkWilsonville.com**. We will discuss each theme in-depth with a new page each week. Learn more about building safety and permitting,



Inspectors Ditty & Bitty highlight Building Safety Month.

visit the Building webpage or contact the Building Division at 503-682-4960.

We love working with citizens and community partners to help achieve safe, accessible, energy efficient, and code compliant building projects!

City Crews to Flush Water Mains; Rust-Colored Water May Appear

Wilsonville utility crews flush the City's water mains annually to scour out mineral deposits. This process ensures optimal water quality and helps to maintain the infrastructure by exercising hydrants, valves and blow-off assemblies.

Water flushed out of fire hydrants often appears to be orange or rust-colored. The discoloration, caused by iron deposits, is a normal occurrence. When the water moving through the main pipe and out the hydrant begins to run clear, it signals the crew to continue flushing at the next downstream location.

When flushing occurs, you may notice discolored water inside your home. Don't worry. This water has been fully disinfected and poses no public health risk.

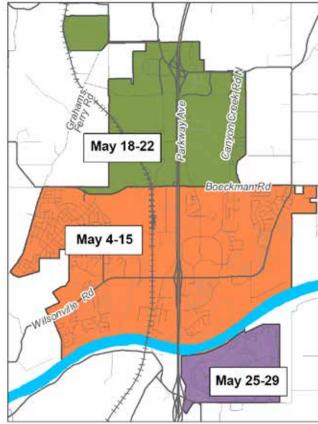
If you observe discolored water, simply do the following:

- Run your cold water fixtures for several minutes.
- Flush your toilets multiple times.

Water should run clear within a few minutes.

As long as discoloration persists, avoid washing whites; discolored water may cause items to stain. Continue running cold water until the discoloration has cleared before washing light-colored laundry.

If you observe crews flushing in your area, please share the roadway to give them room to work safely. If you have any questions or concerns regarding the City's annual water main flushing, please call the Public Works Department at 503-570-4092.



The City's 2020 schedule for water main flushing: Zone 1 (orange), May 4-15;

Zone 2 (green), May 18-22;

Zone 3 (purple), May 25-29

REMINDER: Backflow Prevention Assembly(s) Annual Test

Notice Date: March 5, 2020

Due Date: May 31 TRAC #: C421F4

Service 29799 SW Town Center Loop E

Address: Wilsonville, OR 97070

See reverse side for your backflow assembly details

The new annual reminder notice sent to customers with backflow assemblies highlights key information.

Public Works Upgrades Backflow Assembly Testing Program

Water customers who own backflow assemblies will see changes in the City's testing program, which protects the water quality for Wilsonville residential and commercial customers in accordance with State law and the City Code (Chapter 3.1).

The City's Cross Connection/Backflow Prevention Program is utilizing a new, modernized database to more efficiently allocate staff.

Customers remain responsible for annual testing. A new-look reminder notice details how to schedule a test and explains why the City works hard to administer the program. A yellow box on the annual notice highlights the testing deadline and other important details.

The City is implementing an online system that allows certified assembly testers to enter inspection results into the City's backflow database using a unique TRAC # located on the notice. The TRAC # gives testers information about the assembly(s) at your location, such as make, model, and serial number, but does not identify individuals or provide contact information at the associated address.

While the City administers the program, annual testing must be scheduled with a State Certified Backflow Assembly Tester. A link to certified testers is included on the reminder notice.

When scheduling a test, provide your TRAC # and advise your tester that the City only accepts electronic test reports through the EcosConnect system. Paper reports are not accepted. After results are submitted, customers are provided a copy of results from tester.

The City of Wilsonville takes pride in administering this program to ensure high-quality drinking water for our community. Thank you for your compliance. To learn more, visit ci.wilsonville.or.us/backflow.

Briefs

Oregon Tech Uses Spring Break to Make Protective Equipment for Area Hospitals

Oregon Institute of Technology mechanical



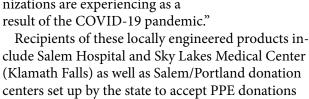


engineering students Davia Fleming and Jacob Allemann were not spending their spring break taking a breather. Instead, they were improving safety for healthcare workers by using 3D print technology to create protective shields for frontline medical workers.

With some help from faculty members, the students produced more than 130 face shields. The students are also making valves through a 3D printing process that will be able to adapt/convert CPAP/BiPAP machines—commonly used to treat sleep apnea—into ventilators.

"We're an engineering school, so I thought that there's got to be something that we can do to help," said Freeman, a senior at Oregon Tech's Wilsonville campus. "I went online and researched what there were shortages of and found some Open Source software for making face shield visors using 3D printers."

Oregon Tech was awarded a \$10,000 grant from the Ford Family Foundation in Roseburg, Ore., "to support rapid response efforts to alleviate the hardships many rural families and organizations are experiencing as a result of the COVID-19 pandemic."



for many healthcare professionals and agencies. Additional information on Oregon Tech's COV-ID-19 response is available at oit.edu/coronavirus.

Three Rivers Charter School, WLWV School District Now Accepting Applications

Three Rivers Charter School is accepting applications for its 2020-21 lottery.

West Linn-Wilsonville School District students entering grades 4-8 for the 2020-21 school year are invited to learn more about Three Rivers Charter School.



For more than 20 years, Three Rivers Charter School has operated an option for WLWV District residents. Visit the school's website, **3rcs.org**, to find a virtual tour of facilities, a recorded informational meeting, frequently asked questions, an admissions application and additional information.

The Three Rivers Charter School lottery requires that an application form is completed for each student and returned by 4 pm on May 19. The lottery for the 2020-21 school year takes place on May 21 at 4 pm. Please contact office@3rcs.org with any questions.

Prospective students in grades K-12 who live in the West Linn-Wilsonville School District can now enroll for the 2020-21 school year.

Visit the West Linn-Wilsonville School District website to download an enrollment applications. Complete and return to any meal distribution site between 10-11 am each weekday.

Locations for drop-off include Boones Ferry Primary, Boeckman Creek Primary, and Lowrie Primary. For more information, visit wlwv.k12.or.us/domain/88.

Get Free Trees to Plant Near Streams

To promote healthy cool streams in Wilsonville, the City offers community members and local property owners up to five free native tree seedlings to plant on their property.

The City encourages planting along streams and other water bodies to reduce stream temperature and pollutants. The trees are obtained from a local nursery.

For more information and to get a tree coupon for five trees, contact Sarah Sand, Stormwater Management Coordinator, at 503-570-1552; sand@ci.wilsonville.or.us.



The City of Wilsonville looks forward to hosting its busy schedule of events once physical distancing modifications are no longer in place.



Water Features to Be Delayed

une 1 is typically opening day for the City's water features at Murase Plaza and Town Center Park. Unfortunately, the operation of these popular attractions is contingent upon the removal of the social distancing guidelines mandated by the State's stay-at-home order.

Once guidelines allow, and after Public Works crews complete annual maintenance, an open date will be announced on City's social media channels, the website, and the Water Feature Hotline at 503-685-6356.

Art Festival Plans Fall Celebration

ecause of the **D**COVID-19 health crisis, the Wilsonville Arts & Culture Council canceled the



annual Wilsonville Festival of Art (WFA), previously scheduled for May 30-31.

Benjamin Mefford, the festival's director, is looking to the fall with hope. When announcing the cancellation, Mefford said the WACC board and the Charbonneau Art Association are pursuing an expanded Charbonneau Art Festival, October 23-25. The event would be a collaboration that combines select elements from both festivals.

"Thank you all for your support, and remember that making art can be good medicine," Mefford said.

For additional information, visit wilsonvillearts. org.



Bedtime Reads with Dolly

Entertainer and Imagination Library founder Dolly Parton has launched a 10-week online video series, "Goodnight with Dolly" that features her reading some of her favorite childrens' titles.

The series launched in April with "The Little Engine That Could," "Coat of Many Colors," and "Llama Llama Red Pajama."

You can access a brand new title each Thursday at imaginationlibrary.com or at youtube.com/user/ imaginationlibrary/feature

Dolly Parton's Imagination Library provides a highquality, age-appropriate book every month to children from birth until their fifth birthday.



In Wilsonville this free program is supported by the Wilsonville Public Library Foundation and generous donors. All Wilsonville children under 5 are eligible. Sign up at imaginationlibrary.com

Republic Services Postpones Bulky Waste Day, Adjusts Operations

Wilsonville's recycling and solid-waste hauler, Republic Services, is implementing temporary service adjustments to account for an expected increase in volume while working to ensure the safety of customers and employees during the COVID-19

The Bulky Waste Day scheduled in May is to be rescheduled, and curbside bulky waste pickup is being temporarily suspended. The special free bulky waste pick-up program for seniors and ADA residents is also on hold. The new Metro-area commercial food-scraps collection program has been delayed until September

Residents are encouraged to take the following

steps to maintain efficient residential pick-up service: • Place carts curbside the

night before collection day, as pickup may be earlier or later than normal. Work shifts are being stag-

Bulky Waste Day Postponed Republic Services

gered in the interest of employee safety. • Please make sure carts are unblocked, and ac-

- cessible for curbside pick-up with more vehicles now parking on residential streets.
- Please contain all garbage and recycling within the appropriate cart; extra items must be bagged



The May 16 Bulky Waste Day event has been postponed, to be held at a later date.

and placed alongside the cart.

The recycling depot remains open at Willamette Resources/Republic Services facility in Wilsonville at 10295 SW Ridder Road. Visitors are reminded to maintain social distancing when dropping off tightly bagged polystyrene block foam #6, e-waste, cardboard, glass or car batteries . The City's new residential food-scrap composting program, allowing compost to be placed in yard debris carts, also remains operational.

Republic Services' offices are Customers seeking additional information can contact customer service via phone (503-682-3900; 1-800-700-8610), online (republicservices.com/shop) or with the Republic Services mobile app.

City Calendar All items subject to 'physical distancing' cancel-

ation until further notice. For current information, visit ci.wilsonville.or.us/calendar

MAY

- 4 Mon City Council at City Hall 5 pm-Work Session, 7 pm-Meeting
 - Municipal/Traffic Court 5 pm, City Hall MAY BE CANCELED Call 503-570-1587
- 11 Mon DRB Panel A 6 pm, City Hall
- 12 Tue • Municipal/Traffic Court MAY BE CANCELED 5 pm, City Hall
- 13 Wed Planning Commission 6 pm, City Hall
- Parks and Rec. Advisory Board CANCELED 14 Thu 4:30 pm, Parks & Rec. Admin Bldg.
- 16 Sat • Bulky Waste Day - CANCELED 9 am-1 pm, Republic Services
- 18 Mon City Council at City Hall 5 pm-Work Session, 7 pm-Meeting
- 19 Tue Tourism Promotion Committee 1 pm, City Hall
 - Call 503-570-1587 5 pm, City Hall
- 20 Wed Budget Committee Meeting #1 6 pm, City Hall
- 21 Thu Budget Committee Meeting #2
- 25 Mon Memorial Day City offices closed
- 27 Wed Budget Committee Meeting #3 6 pm, City Hall
 - Library Board Meeting CANCELED 6:30 pm, Wilsonville Library
- 30 Sat • Wilsonville Festival of Arts CANCELED 10 am-6 pm, Town Center Park
- Wilsonville Festival of Arts CANCELED 10 am-5 pm, Town Center Park

JUNE

- Mon City Council at City Hall 5 pm-Work Session, 7 pm-Meeting
- 2 Tue • Municipal/Traffic Court 5 pm, City Hall
- DRB Panel A Mon 6 pm, City Hall
- 10 Wed Planning Commission
- 6 pm, City Hall
- 15 Mon City Council at City Hall 5 pm-Work Session, 7 pm-Meeting
- Municipal/Traffic Court 5 pm, City Hall
- 22 Mon DRB Panel B
 - 6 pm, City Hall
- 24 Wed Library Board 6:30 pm, Wilsonville Library

All dates and times are tentative; check the City's online calendar for schedule changes at ci.wilsonville.or.us.



Wilsonville City Council

The City Council usually convenes on the first and third Monday of the month at City Hall, with work session generally starting at 5 pm and meeting at 7 pm. Meetings are broadcast live on Comcast/Xfinity Ch. 30 and Frontier Ch. 32 and are replayed periodically. Meetings are also available to stream live or on demand at ci.wilsonville.or.us/WilsonvilleTV. Public comment is welcome at City Council meetings.



Tim Knapp Mayor knapp@ci.wilsonville.or.us



Kristin Akervall City Council President akervall@ci.wilsonville.or.us



lehan@ci.wilsonville.or.us



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Joann Linville City Councilor linville@ci.wilsonville.or.us

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City Council: 503-570-1501; council@ci.wilsonville.or.us Police Non-Emergency Dispatch: 503-655-8211