



FEBRUARY 2019 MONTHLY REPORT

From the IT Director:

It has been a chilly start to the New Year. Hopefully everyone made it through the snow and ice okay. It made for beautiful scenery but also created some inconvenience. Snow is fun but I am ready for spring!

Between all of the snow and ice, the IT department has been busy meeting with staff from all City departments to discuss various IT related projects.

In 2016 the City partnered with Mindboard, Inc. to develop an Information Technology Strategic Plan. IT's role within in the organization has been increasing steadily in the preceding years and still continues to grow. The team analyzed and prioritized projects with significant IT impact across the City and created a report. Since the plans adoption in 2016, every year the IT department has met with each department to discuss the short, medium, and long term projects that have been identified in the plan. We explore all of the projects and how they impact a particular department and the City as a whole. Each project is updated to show progress and or changes that have occurred. In addition we look at ongoing IT initiatives and any new projects that have been identified over the previous year. These are also updated and adjusted as necessary.

The City's goals for developing the IT Strategic Plan included identification of innovative and "cutting edge" technologies that, when implemented, will significantly increase the quality of service delivery to its Citizens. Another objective of the Plan was to ensure that the City possesses the necessary operational and technical abilities, skills and resources to achieve the desired future vision. A third objective for the plan was to ensure that the City's technology investments are aligned with the business priorities and Council Goals.

The IT Strategic Plan is a living, ever changing document. The updates made each year, based on department feedback, help to keep the plan active and current with the changing technology. Updating the plan also prioritizes the timeline of projects, depending on the needed resources and budget for these projects.

City staff have embraced the plan and work hand in hand with IT staff to make sure that things run efficiently. In the past IT was not always consulted before a project kicked off sometimes creating unexpected technology hurdles. This plan creates a path for everyone to work together for a better end result. It seems simple but in an organization with multiple departments, we feel it has truly helped.

Next year's 2020 update will be the fifth revision of the plan. The goal for the 2020 update is to do a larger information gathering process with all city staff in order to think outside the box. It is easy to get trapped into doing things the same way and we would like to push the envelope a bit and get some fresh perspectives on IT initiatives. We are not sure what this is going to look like yet but we are excited about the outcome. The goal is to start a bit earlier in the year so that the results can be more effectively used in the budgeting process.

You can read the adopted plan and all of the updates from the City's website:

<https://www.ci.wilsonville.or.us/ITPlan>

Until next time,

Andy Stone

IT Director