

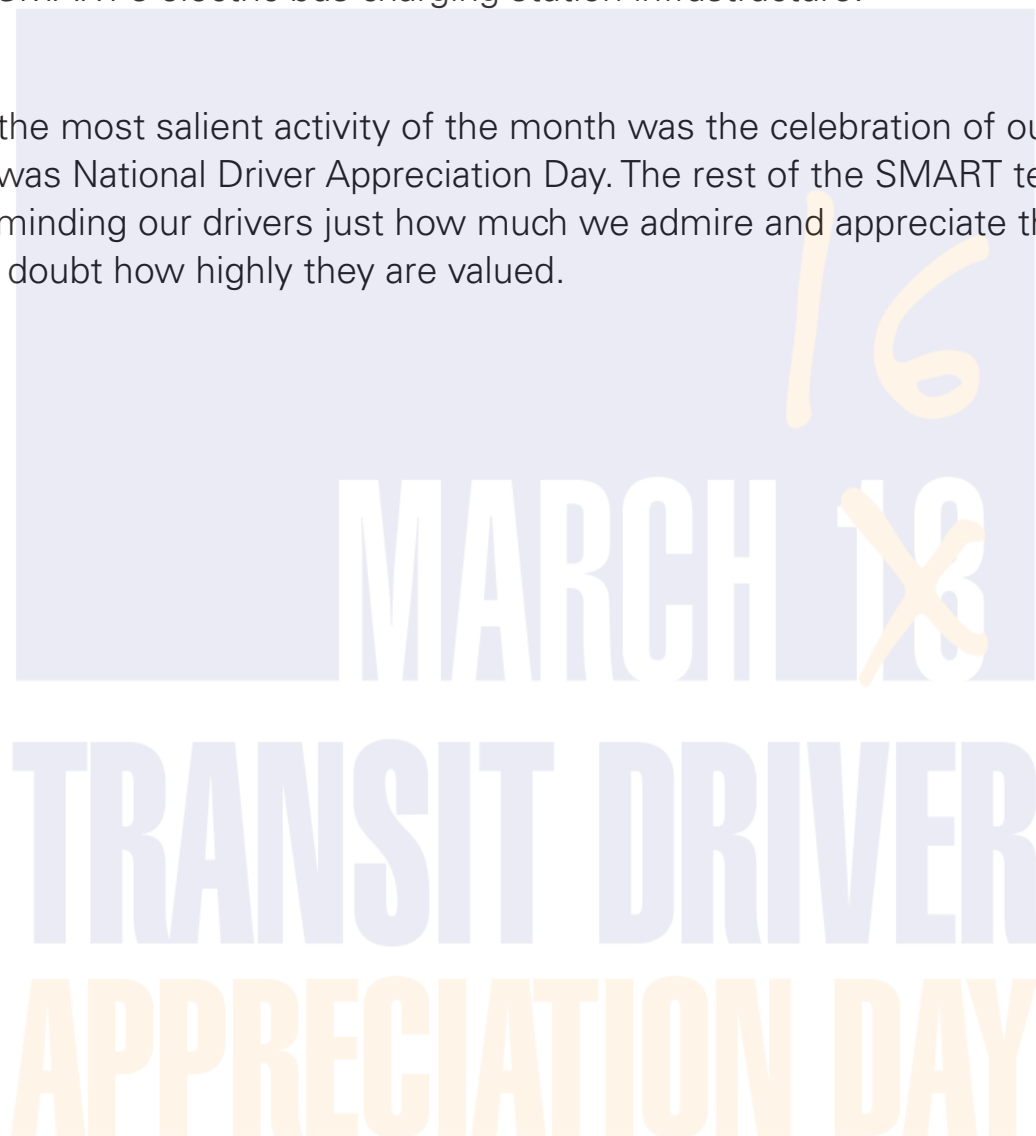
Director's Report

Dwight Brashear, Transit Director

Celebrating Our Drivers...

March was another month of a PROGRESS for SMART. A few of the items that contributed to our move forward include; participation in Metro's Leadership Forum, budget development for both SMART and Fleet, preparation for the outreach portion of the HB 2017 planning process and talks with representatives from PGE regarding SMART's electric bus charging station infrastructure.

However, the most salient activity of the month was the celebration of our drivers. March 16 was National Driver Appreciation Day. The rest of the SMART team spent the day reminding our drivers just how much we admire and appreciate them, leaving no doubt how highly they are valued.



Operations Report

Eric Loomis, Operations Manager

SMART partnered with Mentor and Wilsonville High School to provide shuttle service for the FIRST Robotics Competition. The shuttle provided service on Friday, March 9th from Mentor Graphics to the High School to help alleviate traffic and parking congestion. SMART gave just over 400 rides for the event.

SMART staff met in March to discuss the efficiencies of Dial-a-Ride and review industry best practices in operating the service. Dial-a-Ride is considerably more expensive to operate than fixed-route service when looking at the cost per passenger trip. One step SMART is taking that will decrease this cost is by creating appointment windows. Currently, when customers make an appointment, they are given an exact pick-up time. This limits the “bunching” of customer pick-ups significantly, leading to many single passenger trips. A pick-up window of 20-minutes will allow our dispatchers flexibility to schedule additional pick-ups per trip, without losing the quality of service our customers appreciate.

Route	1X Salem	2X Barbur	2X Sat Barbur	3 Canby	4 Wilsonville	4 Sat Wilsonville	5 Argyle Sq	6 95th/Commerce	7 Villebois	Villebois Shopper Shuttle	Total
March 2017	5,070	6,266	196	970	8,045	407	1,139	1,829	273	1,793	25,988
March 2018	3,266	6,177	228	687	7,954	492	1,190	1,744	177	1,542	23,457
% Change	-55.2%	-1.4%	14.0%	-41.2%	-1.1%	17.3%	4.3%	-4.9%	-54.2%	-16.3%	-10.8%

Fleet Report

Scott Simonton, Fleet Manager

In between the daily work of keeping the City fleet up and running, Fleet Services staff will often have an ongoing project happening. During the month of March, the assembly of new bus shelters was completed.

The shelters were purchased from Oregon Corrections Enterprises using Federal grant funds. The shelters arrive disassembled and packed on large pallets. This project proved to be more challenging than anticipated, as no assembly instructions were provided. Employees developed a procedure and seven shelters are now completed, awaiting installation in the community.



Outreach-Data-Grants-Travel Training

Michelle Marston

Transit Outreach Program Coordinator



Active Transportation Summit The 2018 Active Transportation Summit was held at the Oregon Zoo on March 15 and 16. Several staff attended the trainings and workshops provided by local and national transit professionals and passionate innovators.

Route 5 materials SMART provided outreach to surrounding areas of the Route 5 to educate worksites on the revised route and new scheduled stops. These new stops included Coffee Creek Correctional Facility, Hartung Glass and DW Fritz.

ECO surveys for DEQ were done for Hartung Glass, Sysco and Dynacast now named Optimum. Under the DEQ ECO program, employers with more than 100 employees must provide commute options to employees designed to reduce the number of cars driven to work in Portland and the surrounding areas. SMART provides survey processing at no cost to employers affected by the ECO rules who are working to develop and/or maintain transportation plans. This service is funded through the annual Metro Regional Travel Options Grant.

FTA Grants Pending



Funding for one maintenance vehicle for the FTE Hostler/Maintenance Worker position for \$21,777 (80%) in federal funds with a local match of \$5,444 (20%) for a total project cost of \$27,221.

Funding for one electric bus (Super Grant) for \$810,000 (85%) in federal funds with a local match of \$142,941 (15%) for a total project cost of \$952,941.

Funding through Metro for SMART's Options Program in federal funds is for \$218,020 (89.73%) with a local match of \$24,953 (10.27%) for a total project cost of \$242,411. These funds are for marketing and outreach and primarily pay staff costs for the Options Program.

Section 5307 Formula Funds: Preventative Maintenance (PM) and Associated Improvements for \$408,515 (80%) federal and \$102,129 (20%) match for a total project cost of \$510,644. In addition to PM, these funds are also for technology improvements, an expansion of the SMART parking lot, and the purchase of staff vehicles.

SMART to Receive ODOT Grant

The 2018 Bus and Bus Facilities 5339(b) grant, awarded to SMART pending OTC approval, is for four vehicles and an expansion to the CNG refueling station. The four vehicles are one Trolley, two cutaways, and one supervisor's van.

Bus Shelter Improvements Update

The improvements for the bus stop at Shari's, awarded to Brown Construction, includes a new bus shelter and associated concrete work.