



MAY 2019

MONTHLY REPORT

From the IT Director:

I hope everyone had a great Memorial Day weekend! The long weekend was a nice way to recharge and reflect on all of the projects that the IT department is working on and what is on the horizon.

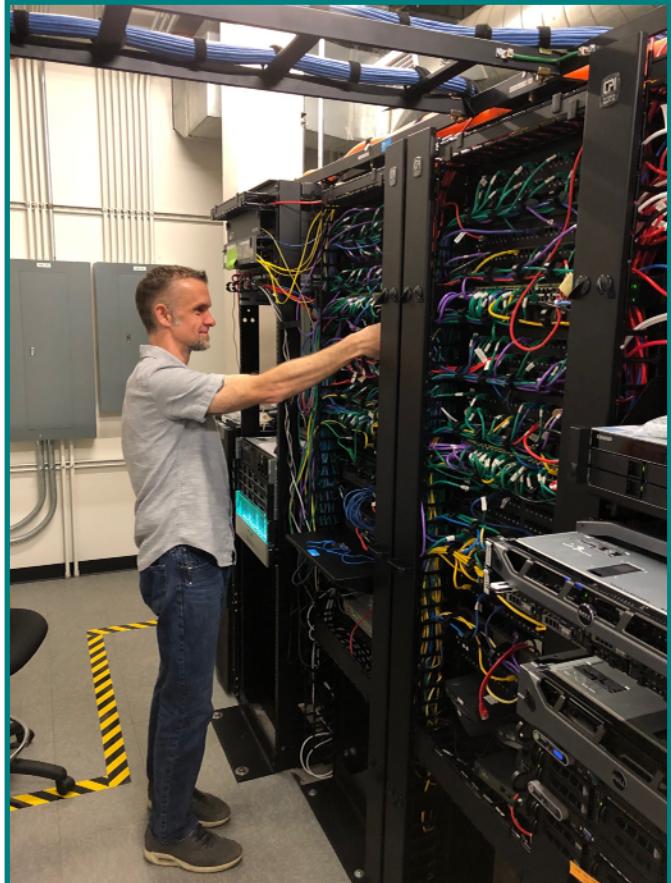
The IT department started off May with a trip to City Council to receive approval of the contract for the new phone system. After going through an RFP process and evaluating several companies and their phone systems, the City choose to go with Structured Communications and a Mitel phone system. The plan is to implement the new system in October of this year.

An update to Wilsonville Maps has been moving forward this month. Dan Stark, the City's GIS Manager has been working on revamping the mapping website that originally debuted in 2007. He and the team will be refreshing the look and the feel of the site, adding functionality and increasing its usability on mobile devices. The new design should be rolled out to the public by July.

Beth Wolf has been working in conjunction with the City Recorder, Kim Veliz to implement a document management system across the City. Their hard work has seen a lot of traction this month in several departments, including our own. Beth worked extensively with Dan to move the documents in Wilsonville Maps to Laserfiche. The overall project is enormous and Beth and Kim have identified an action plan that continues the project through 2021.

We are also busy behind the scenes improving the internal infrastructure for the City. Richard Gross, our Network Administrator is working on changing out the hardware that underpins the City's virtual environment. The changes that he is working on will add greater capacity, speed, and redundancy to the City's network in anticipation of the ERP upgrade that will begin later this year. The ERP (which stands for Enterprise Resource Planning) software provides the foundation to many of the departments around the City including Finance, Planning, Building, Engineering, Human Resources, and Utility Billing. It's an exciting project that is expected to take three years to fully implement.

Speaking of which, much of May involved contract negotiations with Tyler Technologies,



Richard Gross, Network Administrator, working in the server room at City Hall.

the selected ERP vendor for the City. As you can imagine, the contract for a software product as large as this is very complex and a lot of time has been put into the process. A special thanks needs to go out to the City's Legal department for helping out with this process. Their assistance has been invaluable! We anticipate that the contract will be ready to be signed in July.

Brody Lemons rounds out our crew taking care of the help desk and various other projects. In addition to helping the rest of us with everything from hardware updates to meeting setups, Brody is getting ready for the installation of new computers in July and August. They will be spending a lot of time setting up and testing computer images in preparation of the roll out. Brody even broke out the soldering iron to help out the water crew with a small electrical component.

A number of exciting projects are on the horizon. In addition to implementation of the ERP and the Phone system, the IT department will be working with several other departments to roll out a Community Engagement software platform. This software will allow City Staff to engage and work with Wilsonville citizens like never before. Look for information about this software in coming months!

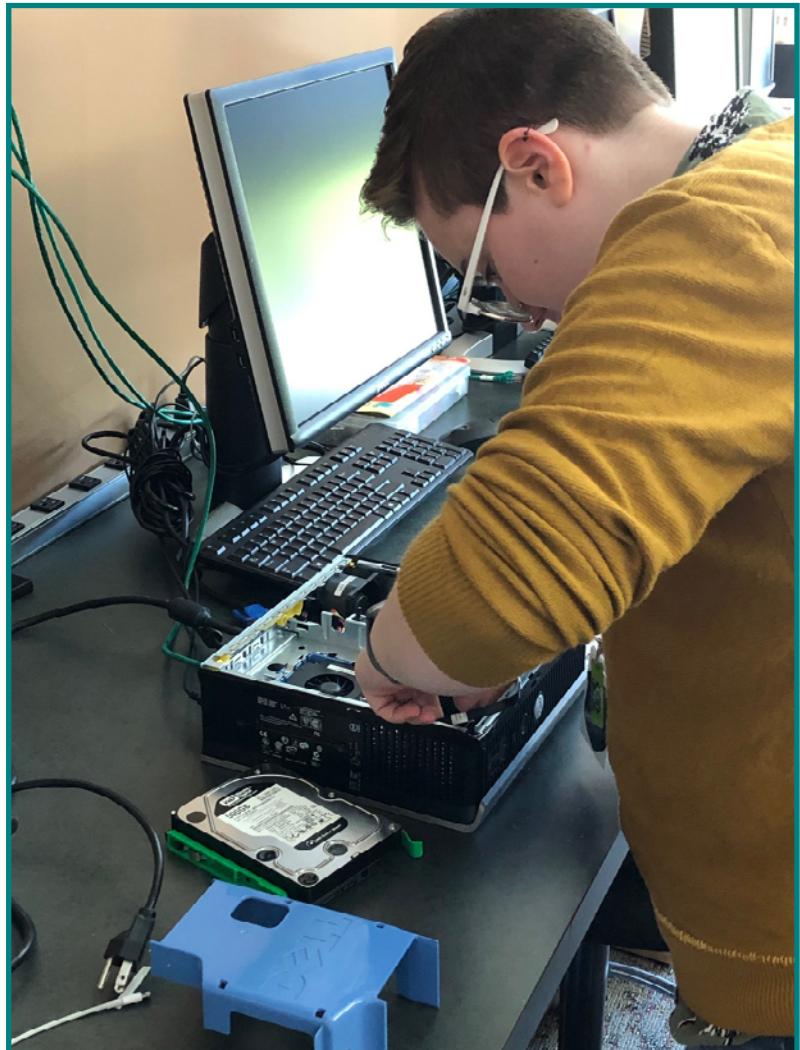
IT will also be involved in implementing Volunteer Management and Legal software, as well as, helping boost cell signal for patrons of the Library.

As you can see, IT staff has been very busy and continues to be moving forward. The only way we can achieve this is with incredibly high work ethic and attention to detail that the IT staff provides on a day to day basis. I'm extremely proud of what we are accomplishing here at the City!

Until next time,

Andy Stone

IT Director



Brody Lemons, Information Systems Assistant I, working on a computer at the IT workbench.